

LW-C630/LW-Z730 Series User's Guide

Introduction to Your LABELWORKS Printer

Setting Up the Printer

Using with a Mobile Device via Bluetooth®

Using with a Windows® Computer via Bluetooth®

Using with a Windows® Computer via USB

Using with a Mac Computer

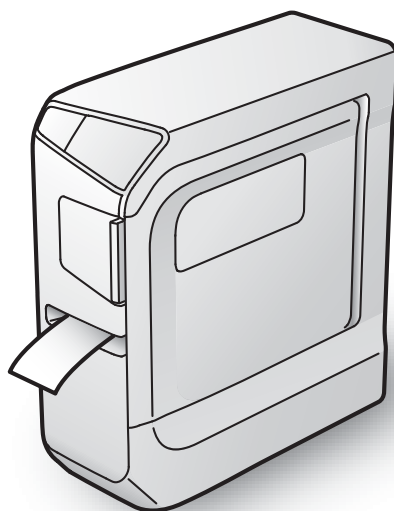
Applying Your Labels

Cleaning the Printer

Solving Problems

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Introduction to Your LABELWORKS Printer

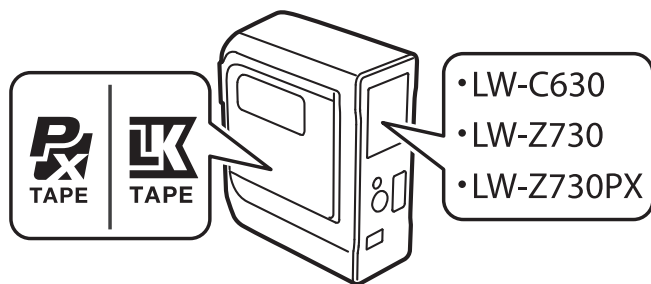
Notation Used in the Documentation

Follow the guidelines in these notations as you read your documentation:

 WARNING	Indicates information that, if ignored, could possibly result in serious personal injury or even death due to incorrect handling.
 CAUTION	Indicates information that, if ignored, could possibly result in personal injury or physical damage due to incorrect handling.
 NOTE	Contains important information about the printer.

About Your Printer Model Number

The model number of the printer differs depending on the country or region where you purchased it. The model number can be found on the printer itself.

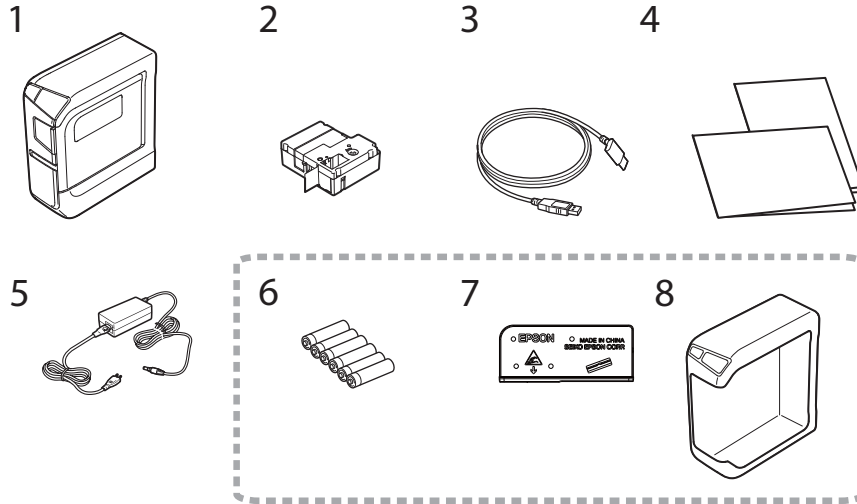


Tape cartridges that can be used are different for each printer model. Use the tape cartridge for the printer model you are using.

Printer model number	Supported tape cartridge	For more information, visit the website below.
LW-C630/LW-Z730	Use appropriate tape cartridge labeled PX or LK that matches the symbol indicated on the printer.	https://www.epson.com/
LW-Z730PX	Use appropriate tape cartridge labeled PX or LK that matches the symbol indicated on the printer.	https://labelworks.epson.com

Product Box Contents

Make sure your label printer box included all of these parts:



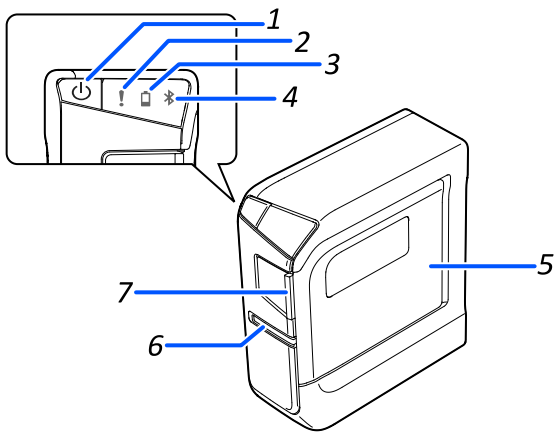
1. Printer
2. Tape cartridge
3. USB Type-C cable
4. Documents
5. AC adapter
6. Six AA alkaline batteries
7. Splitter
8. Rubber guard



NOTE

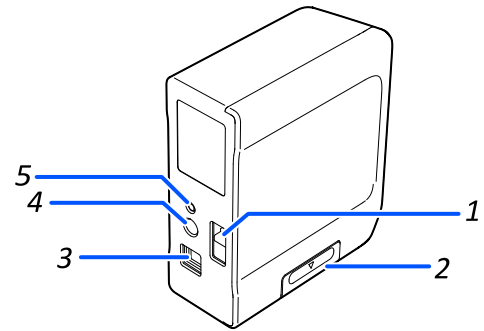
- Depending on the model, the accessories in the broken line box may not be included. The shape of the accessories varies between models and areas.
- Only the LW-Z730 Series includes the Rubber guard.

Label Printer Parts



Front

1.  button
2.  lamp
3.  lamp
4.  lamp
5. Printer cover
6. Tape outlet
7. Printer cover tab



Back

1. Security hole
2. Battery cover
3. USB port
4. Power jack
5. Bluetooth® button

Setting Up the Printer

Preparing the Power Supply

This printer operates on batteries or with the dedicated AC adapter.



WARNING

Place this printer on a flat, stable surface that is larger than this printer.
This printer will not operate properly if it is tilted or at an angle.

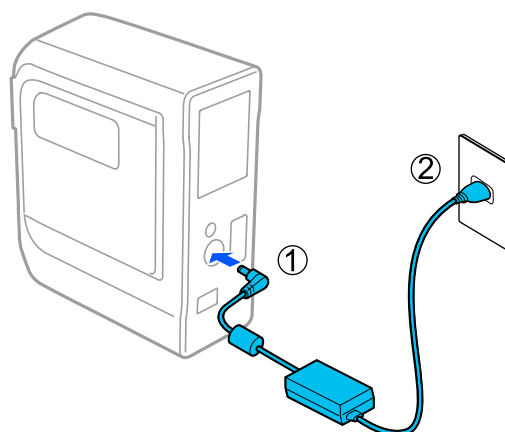
Using with the AC Adapter (AST1116Z2-1, AST1116Z1-1)



CAUTION

- Always use the specified AC adapter.
- Do not use any other power cables except for the cable supplied with the printer. Also, do not use the power cable supplied with the printer for any other devices. An electric shock or fire could occur.
- Do not unplug the AC adapter while the printer is in operation, otherwise printing may not be successful.

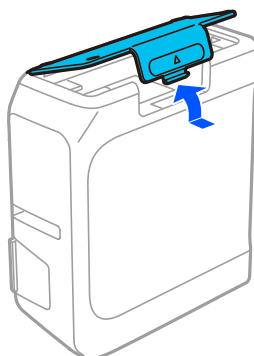
- 1 Connect the AC adapter to the printer, and plug the power cable into the outlet.



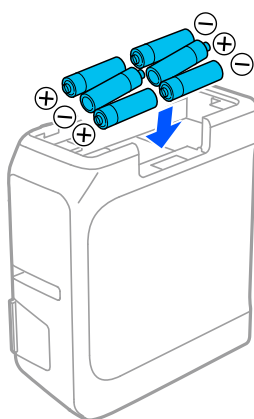
Using on Batteries

The printer requires 6 AA alkaline batteries.

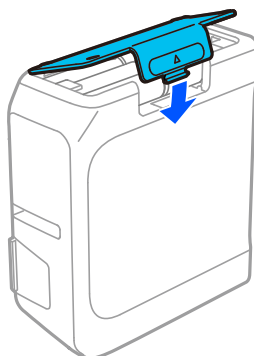
- 1 Press the tab and open the battery cover.



- 2 Insert the batteries with the + and – ends facing as shown.



- 3 Replace the battery cover.

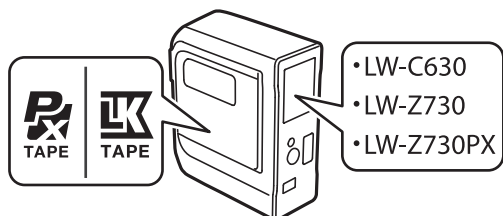


Inserting Tape Cartridges

You can use tapes with widths ranging from approximately 4 to 24 mm*.

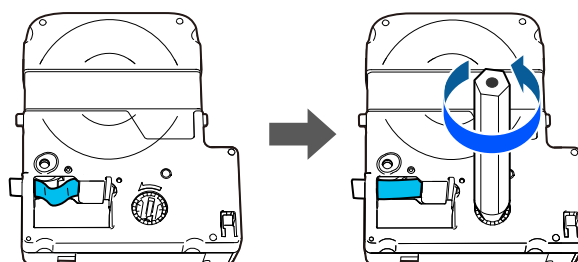
Use appropriate tape cartridge labeled PX or LK that matches the symbol indicated on the printer.

* Only LW-Z730 Series supports 4 mm wide tape.

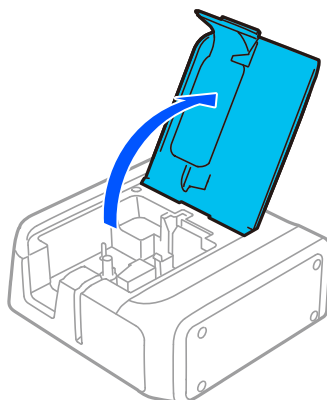


Make sure the power is off before you install a tape cartridge.

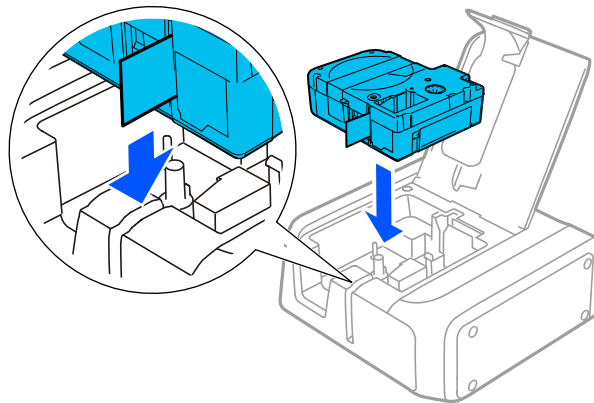
- 1 Remove any slack from the ribbon using a pencil or pen.



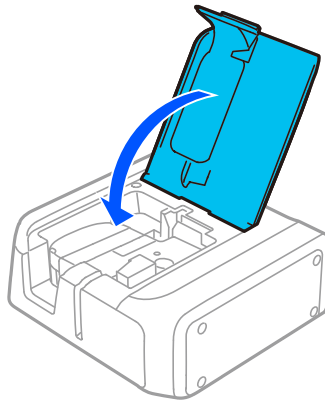
- 2 Open the tape cover.



- 3** Insert the cartridge as shown and press it down firmly until it snaps into place. Make sure the end of the tape slides into the ejection slot.



- 4** Close the cover.

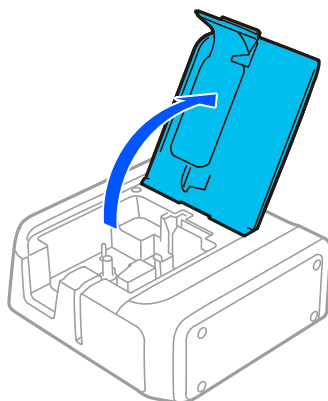


Removing Tape Cartridges

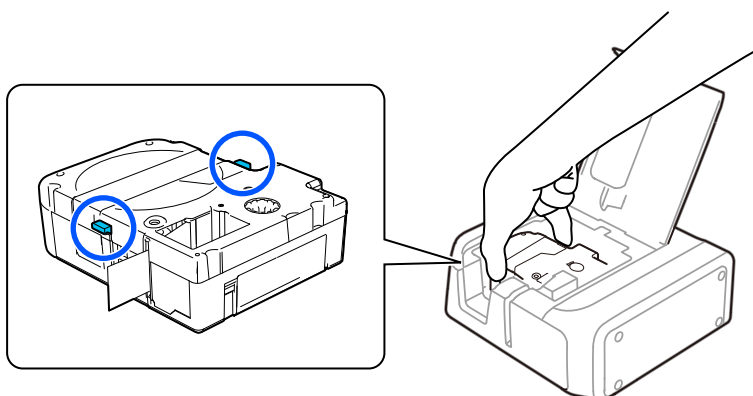
**CAUTION**

Make sure the power is off before you remove a tape cartridge.

- 1 Open the tape cover.



- 2 Hold the cartridge by the tabs, and lift it straight up.

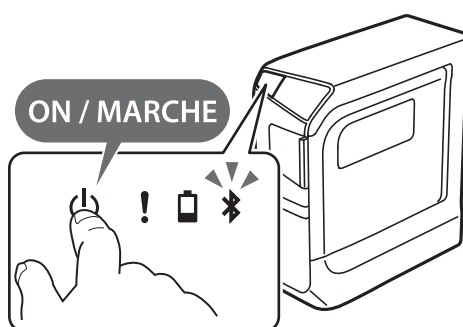


Turning the Printer On and Off

Make sure the batteries are installed or the AC adapter is properly connected.

Turning the Printer On

- 1 Press the power button to turn on the printer.



Turning the Printer Off



CAUTION

Take the batteries out if you do not use the printer for a long time.

- 1 Press the power button briefly to turn off the power.



NOTE

Auto power Off

The printer turns off automatically if it is not used within these time periods:

- 8 hours on AC power
- 20 minutes on battery power

- 2 When using the AC adapter, unplug the power cable from the outlet and disconnect the AC adapter plug from the printer.

Using with a Mobile Device via Bluetooth®

Installing Epson App for Creating Labels

Download any one of the Epson apps on the App Store or Google Play.

- Epson Label Editor Mobile



- Epson Datacom



NOTE

For the latest information on the available Epson apps, visit the website below.

LW-C630/LW-Z730: <https://www.epson.com/>

LW-Z730PX: <https://labelworks.epson.com/downloads/>

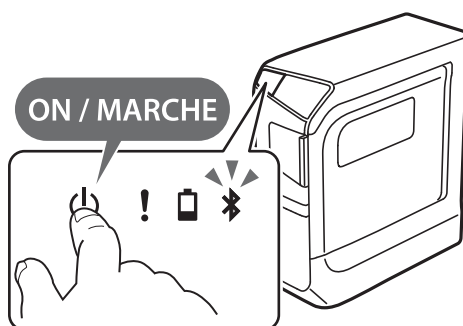
Connecting the Printer to Your Mobile Device



NOTE

- For instructions on how to operate the mobile device, consult the documentation for the device.
- Place your mobile device no more than one meter away from the printer when connecting to your mobile device.

1 Turn on the printer.



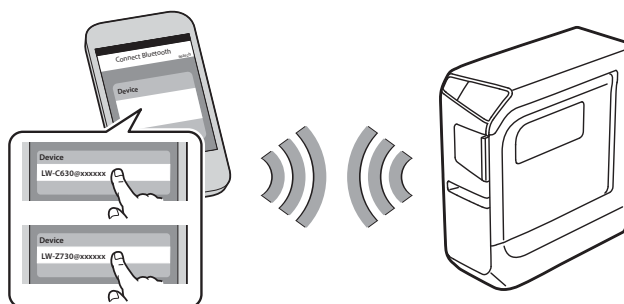
Related references

["Enabling and Disabling the Bluetooth® Function" on page 38](#)

2 On your mobile device, turn on Bluetooth®.



3 Start Label Editor Mobile and then select "LW-C630" or "LW-Z730". Even if your printer is LW-Z730PX, select "LW-Z730".



Creating and Printing a Label

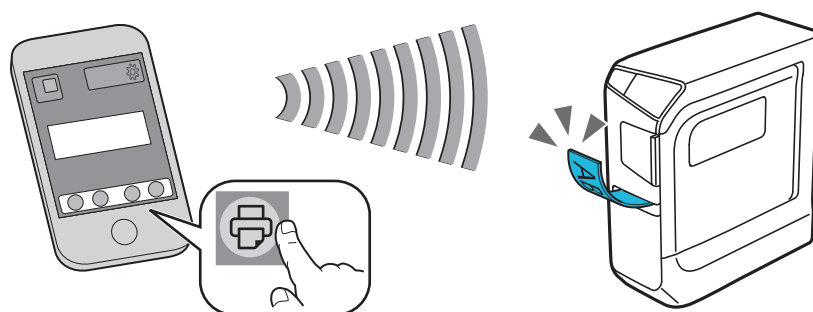
1 Perform the tape feed operation from the app.



NOTE

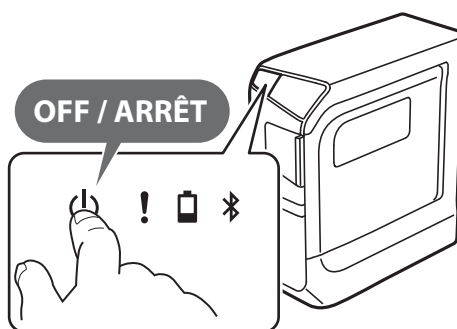
- Always perform the tape feed operation after inserting a tape cartridge.
- Check the tape width setting in the app after inserting a tape cartridge.
- By tapping  on the Label setting screen, the tape width of the currently installed tape can be obtained.

2 Create labels with the app and print them from the printer.



Turning Off Bluetooth® on the Printer

The printer is not equipped with a button or switch for enabling or disabling Bluetooth®. Turn the printer off to turn off Bluetooth®.



NOTE

To disconnect your mobile device and stop creating and printing labels, turn off Bluetooth® from your mobile device settings.

Using with a Windows® Computer via Bluetooth®

Downloading Printer Driver and Epson Software for Windows Computer

The following pieces of software are necessary to use the printer from your computer.

- Printer driver
- Label Editor (label editing software)

Follow the instructions below for each printer model to download the "Label Editor", which includes the printer driver.

You can install both the Label Editor and the printer driver by running "SetUp.exe" in the Label Editor and following the on-screen instructions.

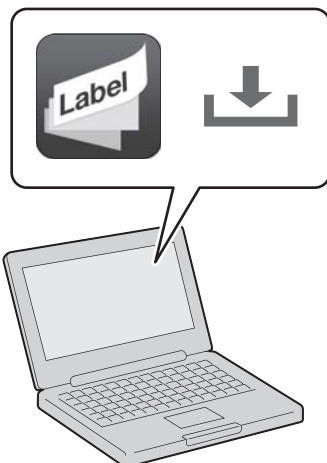
- LW-C630/LW-Z730

Visit your local Epson website from <https://www.epson.com/>. Then search for "Label Editor".

- LW-Z730PX (For users in the US and Canada)

Download from the website below.

<https://labelworks.epson.com/downloads/>



For details on how to use the Label Editor, refer to the "Online Manual" displayed by clicking **Help** of the Label Editor.

Installing Label Editor and Connecting the Printer to Your Windows Computer



NOTE

For instructions on how to turn on Bluetooth® on the computer, consult the documentation for the computer.

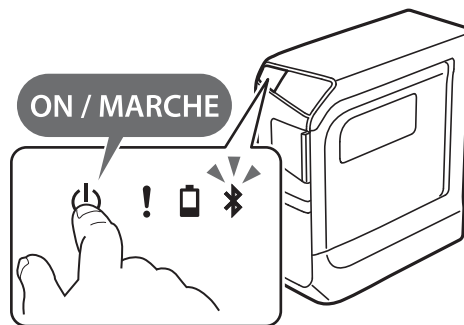
- 1 Double-click the "SetUp.exe" file.
- 2 When the installation screen appears, click **Install application and driver**.
- 3 Follow the on-screen instructions to install Label Editor.
- 4 When the printer driver installation screen appears, select "LW-C630" or "LW-Z730" and click **Next**.
Even if your printer is LW-Z730PX, select "LW-Z730".



NOTE

- It may take some time for the screen to be displayed.
- It may open behind another window.
- If the screen does not auto start, restart the "SetUp.exe" file. Select **Modify** then **Install driver only**.

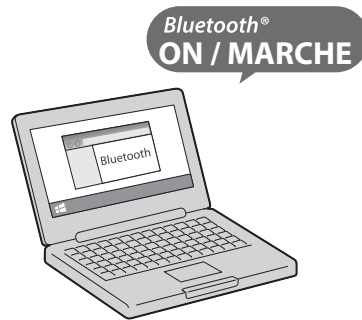
- 5 Turn on the printer. Make sure that the Bluetooth® lamp is fading in and out.



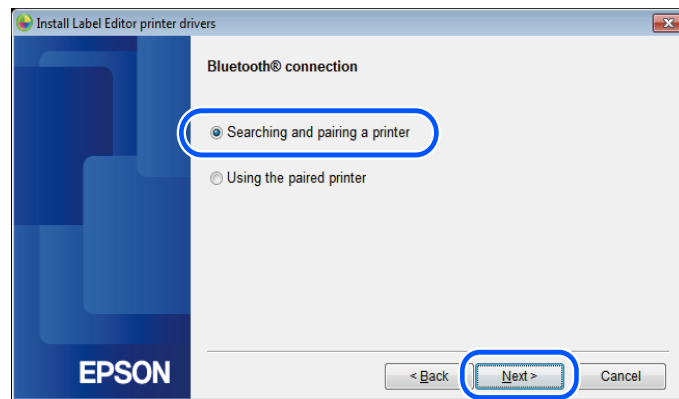
Related references

["Enabling and Disabling the Bluetooth® Function" on page 38](#)

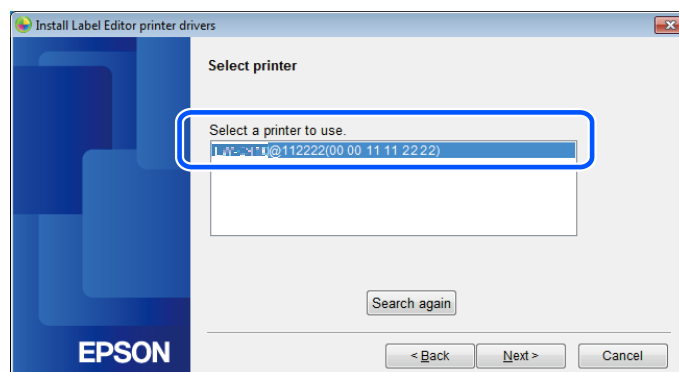
6 Turn on Bluetooth® on the computer.



7 Select **Searching and pairing a printer** on the Bluetooth® connection screen, then click **Next**.



8 When the printer is found and displayed, select it and click **Next**. Even if your printer is LW-Z730PX, select "LW-Z730". The Bluetooth® printer driver is installed and the printer is connected to the computer using Bluetooth®.



- 9 When the completion message appears, click **Finish**.
The setup procedure is now completed.

**NOTE**

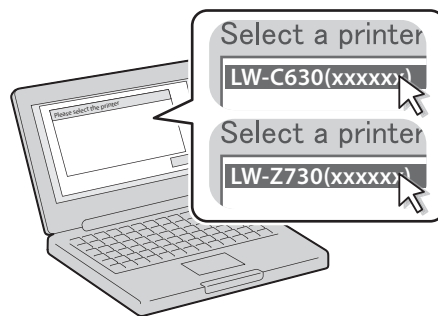
- Once you have installed the Bluetooth® printer driver, you can connect the printer to your computer just by turning on the printer from the next time.
- The screens of the Label Editor installer may differ depending on the version.

Creating and Printing a Label

**NOTE**

For how to use the software, please check the "Online Manual" displayed by clicking the **Help** of the software.

- 1 Start Label Editor and then select "LW-C630" or "LW-Z730".
Even if your printer is LW-Z730PX, select "LW-Z730".

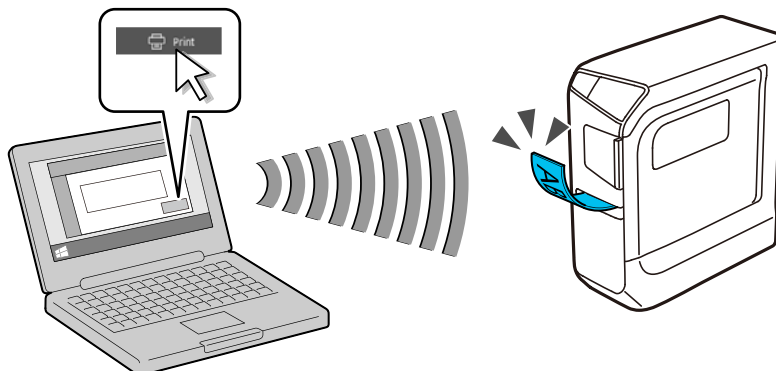


- 2 Perform the tape feed operation from the software.

**NOTE**

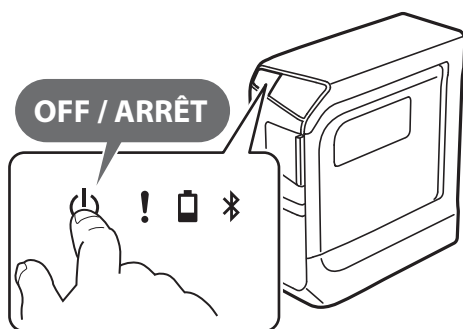
- Always perform the tape feed operation after inserting a tape cartridge.
- Check the tape width setting in the software after inserting a tape cartridge.
- By tapping  on the Label setting screen, the tape width of the currently installed tape can be obtained.

- 3 Create labels with the software and print.



Turning Off Bluetooth® on the Printer

The printer is not equipped with a button or switch for enabling or disabling Bluetooth®. Turn the printer off to turn off Bluetooth®.



Related references

 ["Enabling and Disabling the Bluetooth® Function" on page 38](#)

Using with a Windows® Computer via USB

Downloading Printer Driver and Epson Software for Windows Computer

The following pieces of software are necessary to use the printer from your computer.

- Printer driver
- Label Editor (label editing software)

Follow the instructions below for each printer model to download the "Label Editor", which includes the printer driver.

You can install both the Label Editor and the printer driver by running "SetUp.exe" in the Label Editor and following the on-screen instructions.

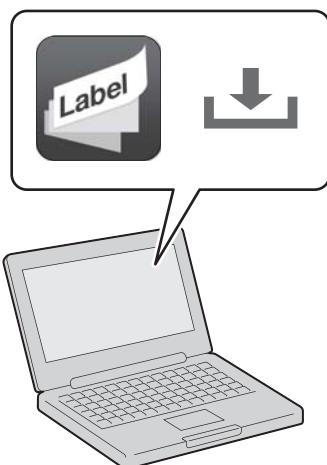
- LW-C630/LW-Z730

Visit your local Epson website from <https://www.epson.com/>. Then search for "Label Editor".

- LW-Z730PX (For users in the US and Canada)

Download from the website below.

<https://labelworks.epson.com/downloads/>



NOTE

For details on how to use the Label Editor, refer to the "Online Manual" displayed by clicking **Help** of the Label Editor.

Installing Label Editor and Connecting the Printer to Your Windows Computer



NOTE

For instructions on how to turn on Bluetooth® on the computer, consult the documentation for the computer.

- 1 Double-click the "SetUp.exe" file.
- 2 When the installation screen appears, click **Install application and driver**.
- 3 Follow the on-screen instructions to install Label Editor.
- 4 When the printer driver installation screen appears, select "LW-C630" or "LW-Z730," and click **Next**.

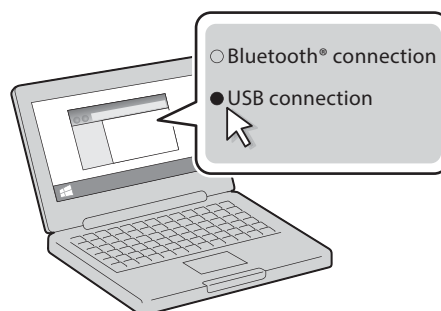
Even if your printer is LW-Z730PX, select "LW-Z730".



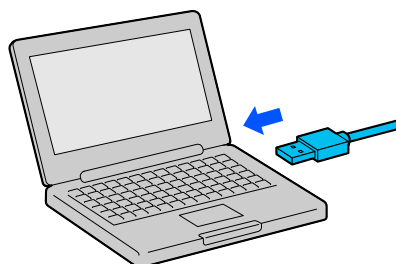
NOTE

- It may take some time for the screen to be displayed.
- It may open behind another window.
- If the screen does not auto start, restart the "SetUp.exe" file. Select **Modify** then **Install driver only**.

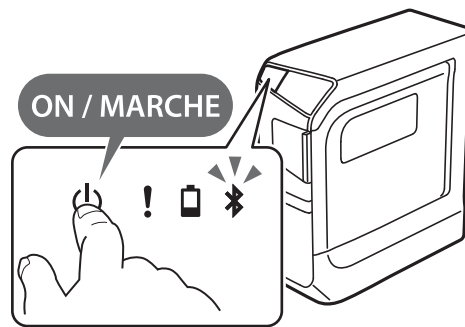
- 5 Select the method for connecting the printer and computer together.



- 6 Connect the USB cable to the printer and your computer.



- 7 Turn on the printer. Make sure that the Bluetooth® lamp is fading in and out.



- 8 When the completion message appears, click **Finish**.
The setup procedure is now completed.

**NOTE**

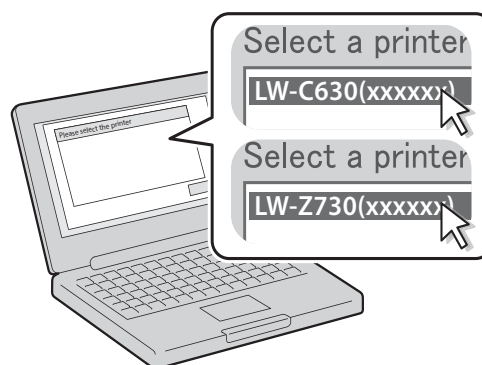
The screens of the Label Editor installer may differ depending on the version.

Creating and Printing a Label

**NOTE**

For how to use the software, please check the "Online Manual" displayed by clicking the **Help** of the software.

- 1 Start Label Editor and then select "LW-C630" or "LW-Z730".
Even if your printer is LW-Z730PX, select "LW-Z730".

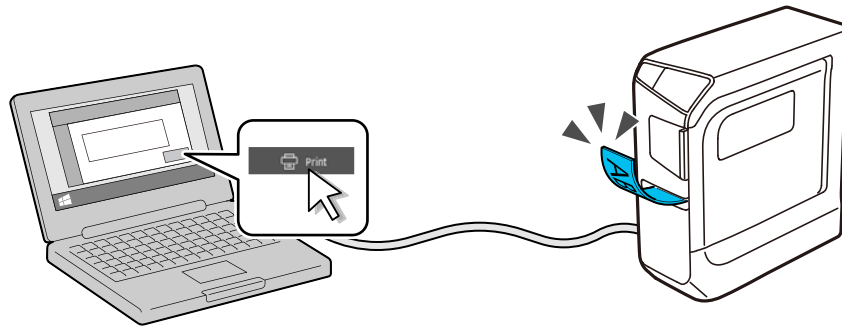


- 2 Perform the tape feed operation from the software.

**NOTE**

- Always perform the tape feed operation after inserting a tape cartridge.
- Check the tape width setting in the software after inserting a tape cartridge.
- By tapping  on the Label setting screen, the tape width of the currently installed tape can be obtained.

3 Create labels with the software and print.



Using with a Mac Computer

Installing Epson App for Creating Labels

Download the Epson app from the App Store.

- Label Editor for Mac



For the latest information on the available Epson app, visit the website below.

- LW-C630/LW-Z730
<https://www.epson.com>
- LW-Z730PX
<https://labelworks.epson.com/downloads/>

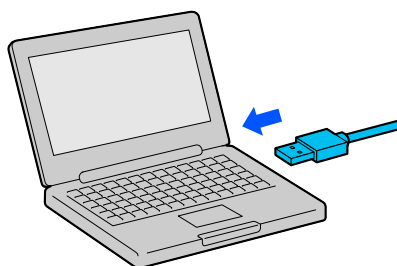


NOTE

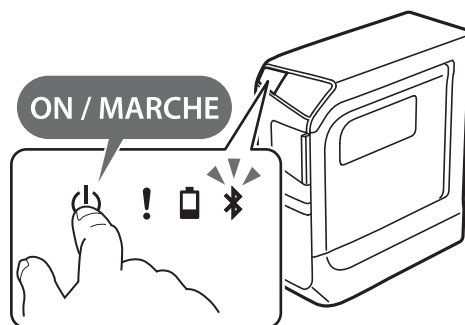
For details on how to use the Label Editor for Mac, refer to the "Online Manual".

How to Connect using USB

- 1 Connect the USB cable to the printer and your computer.



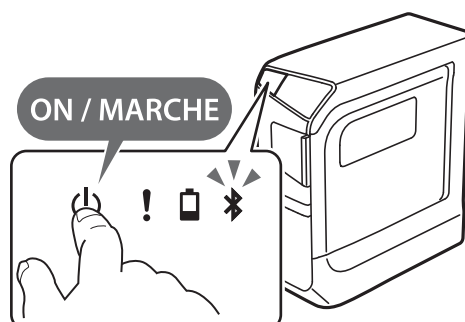
- 2 Turn on the printer.



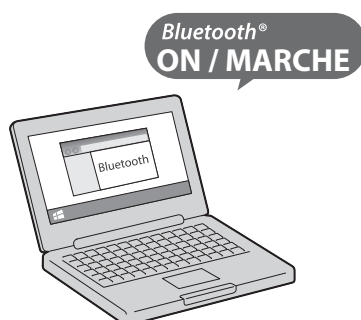
- 3 Start Label Editor for Mac and then select "LW-C630" or "LW-Z730". Even if your printer is LW-Z730PX, select "LW-Z730".

How to Connect using Bluetooth®

- 1 Turn on the printer.



- 2 On your computer, turn on Bluetooth®.



- 3 Start Label Editor for Mac and then select "LW-C630" or "LW-Z730". Even if your printer is LW-Z730PX, select "LW-Z730".

Applying Your Labels

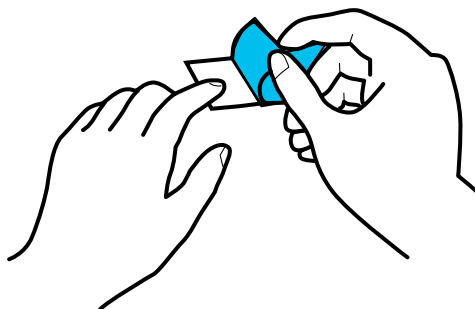
Applying Your Labels

Your printed labels are easy to attach to most surfaces.

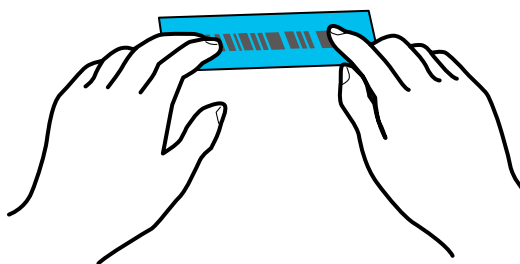


- Depending on the environment and the surface to which you attach them, labels may peel off or become discolored, and the adhesive may remain on or damage the surface. Epson is not responsible for any damage or loss due to these causes.
- Do not attach labels to human bodies or other living things, or to surfaces that you are not authorized to modify.

- 1 Peel off the backing.



- 2 Place the label on the desired surface and press it down firmly.



Cleaning the Printer

Cleaning the Outside of the Printer



- Before cleaning the printer, turn off the power.
- Do not use benzine, paint thinner, alcohol, or other chemicals to clean the printer. Do not use canned air or chemical dusters.

- To remove dust or dirt, use a soft, dry, lint-free cloth.
- To remove stubborn dirt, use a soft cloth moistened with water.

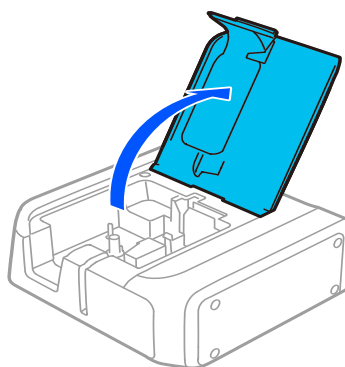
Cleaning the Print Head

If streaks or white lines appear on your labels, you can clean the print head.

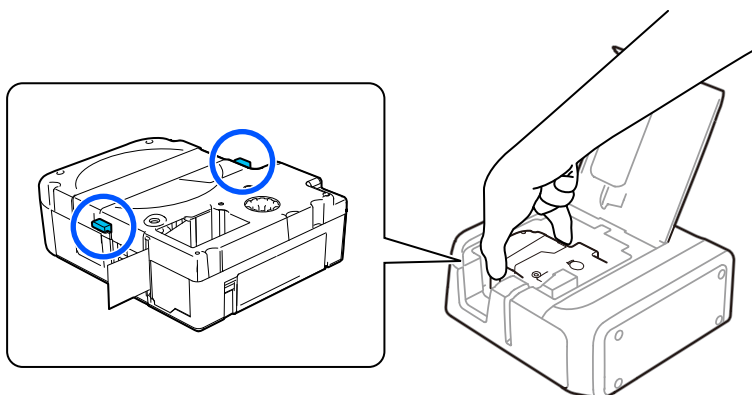
**CAUTION**

Do not use benzine, paint thinner, or other chemicals to clean the printer. Do not use canned air or chemical dusters.

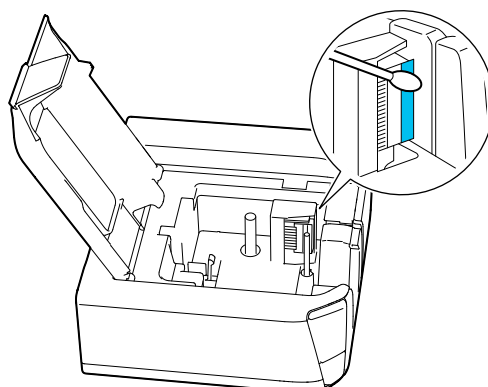
- 1 Turn off the power.
- 2 Open the tape cover.



- 3 Hold the cartridge by the tabs, and lift it straight up.



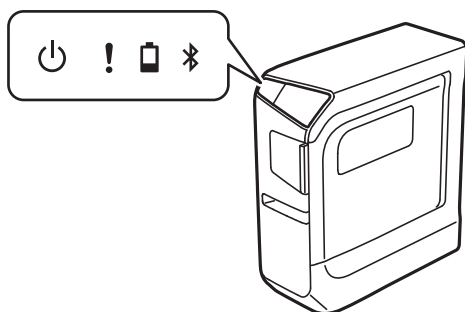
- 4 Use a dry cotton swab to gently clean the print head as shown.



Solving Problems

Meanings of the Lamps

The lamps indicate printer statuses.



Lamp's condition * : Depends on printer operation status -- : Unlit			Printer status
!			
--	--	Fading in and out	Bluetooth® enabled.
*	*	Lit	Bluetooth® connected. (Data in progress.)
--	*	Flashing quickly	Performing operation such as printing or label cutting.
--	*	Flashing (once every 5 seconds)	Bluetooth® disabled.
--	--	--	Power OFF.
*	Lit	*	Low batteries and need to be replaced. Have replacement batteries ready.
*	Flashing quickly	*	Replace batteries.
Flashing quickly	*	*	Printer error. Check the message displayed on the connected computer or the mobile device.

Related references

 ["Inserting Tape Cartridges" on page 9](#)

 ["Preparing the Power Supply" on page 7](#)

Resetting the Printer

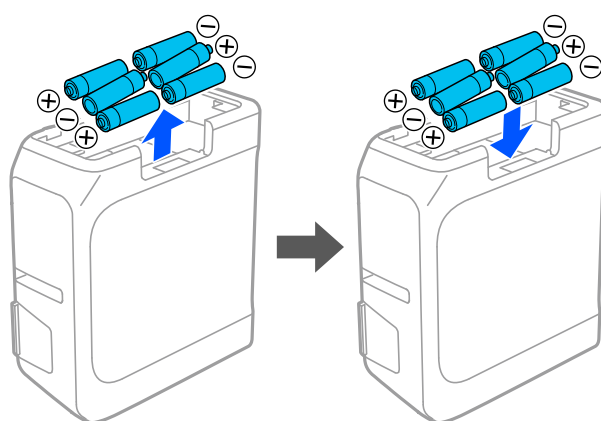
If the printer does not function normally, reset it following the procedure below.

Using with the AC Adapter

- 1** Turn off the printer.
- 2** Unplug the power cable from the outlet and disconnect the AC adapter plug from the printer.
- 3** Connect the AC adapter to the printer, and plug the power cable into the outlet.
- 4** Turn on the printer.

Using on Batteries

- 1 Turn off the printer.
- 2 Open the tape cover.
- 3 Press the tab and open the battery cover.
- 4 Remove the batteries, then insert them again.



- 5 Replace the battery cover.
- 6 Close the tape cover.
- 7 Turn on the printer.

Solutions When the Printer Does Not Turn On

The printer turns off automatically if it is not used within these time periods:

- 8 hours on AC power.
- 20 minutes on battery power.

Press the power button to turn on the printer. If the printer still does not turn on, check the followings.

- If a message is displayed on your computer or mobile device screen, check the message information.
- Check that the power cable is connected properly, or that batteries have been properly inserted. If the power still does not turn on, contact your place of purchase or the Epson Customer Support Center.

Related information

 ["Where to Get Help" on page 36](#)

Cannot Connect With Bluetooth®

- Check to see if the printer's  lamp is fading in and out. If not, enable Bluetooth® on the printer and then try performing the operation.
- If a message is displayed on your device screen, check the message information.
- Check that the printer communicating with another device. If the printer is already communicating with one device, it is unable to communicate with another device.
- Connection may not be possible if there is a physical obstruction such as a metal object, person, or wall in between the printer and the mobile device. Avoid or remove any obstructions and try again.
- When multiple Bluetooth® devices are connected simultaneously, or depending on the communication environment and surrounding conditions, printing issues such as missing or delayed characters may occur. If the issue persists, disconnect other Bluetooth® devices.

Related information

 ["Turning the Printer On and Off" on page 12](#)

 ["Enabling and Disabling the Bluetooth® Function" on page 38](#)

Connection Was Interrupted During Connection With the Printer

- If the printer is connected to a computer with a USB cable while the printer is communicating with a mobile device, the communication with the mobile device is terminated. Terminate the printer's connection to the computer before configuring the settings.
- If a message is displayed on your device screen, check the message information.

Solutions When the Printer Does Not Print

If labels do not print or a print job stops, try these solutions:

- If a message is displayed on your computer or mobile device screen, check the message information.
- Check that connection cables are connected properly, that the tape cartridge is mounted properly, and that the cover is closed properly.
- To ensure proper printing, make sure the correct printer is selected. If a different printer is chosen, printing may not be performed correctly.
- After installing the printer driver, restart the computer to ensure proper installation. If the computer is not restarted, the printer driver may not be installed correctly. In such cases, reinstall the printer driver.
- Replace the tape cartridge if necessary. Make sure the cartridge is correctly inserted.
- Connection may not be possible if there is a physical obstruction such as a metal object, person, or wall in between the printer and the mobile device. Avoid or remove any obstructions and try again.

Related references

 ["Preparing the Power Supply" on page 7](#)

 ["Inserting Tape Cartridges" on page 9](#)

 ["Removing Tape Cartridges" on page 11](#)

Solutions to Computer Printing Problems

- Check for messages on the computer screen.
- Make sure the printer is connected to your computer.
- Make sure the printer driver is installed and the computer has been restarted after installation.
- Make sure the correct printer is selected in your software, and the printer is not set as offline.
- Make sure graphics are within the margins of the label.

Solutions When Print Quality Is Poor

If you see lines or broken text on your labels or ribbons, try these solutions:

- Clean the print head.
- Make sure there is no slack in the tape.
- Try adjusting the print density or concentration.
- Try using a different font for your label or ribbon design.

Related references

 ["Cleaning the Print Head" on page 29](#)

Solutions to Tape Cutting Problems

If the printer does not cut after printing, try these solutions:

- Make sure the cut setting is selected in the software.
- If the cutter blade is dull, contact Epson Customer Support Center.

Related references

 ["Where to Get Help" on page 36](#)

Solutions to Problems Attaching Labels

If you are having trouble attaching a label, try these solutions:

- Make sure you peel off the backing paper before attaching the label.
- Make sure the surface you are attaching the label to is clean and dry. Labels may not adhere to some materials, rough or uneven surfaces, or surfaces subject to extreme environmental conditions, such as high humidity or heat.

Related references

 ["Applying Your Labels" on page 27](#)

Where to Get Help

For LW-C630/LW-Z730:

Please contact your local Epson Customer Support Center, or visit your local Epson website below.

<https://www.epson.com/>

For LW-Z730PX:

Please contact Epson Labelworks Customer Support Center, or visit the website below.

<https://labelworks.epson.com>

Appendix

Printer Specifications

Dimensions			Approx. 54 (W) x 132 (D) x 146 (H) (mm)
Weight			Approx. 430 g (excluding batteries, tape cartridge)
Supported tape width			4 mm ^{*1} , 6 mm, 9 mm, 12 mm, 18 mm, 24 mm
Interface	Bluetooth®		Method: <i>Bluetooth</i> ® 5.1 Profile: GATT
	USB		USB 1.1, Full-speed (USB Type-C® connector) ^{*2}
Temperature			Operating: 5 to 35 degrees C Storage: -10 to 55 degrees C
Power supply	Battery		6 x AA alkaline battery
	AC adapter	Type	AST1116Z2-1, AST1116Z1-1
		Manufacturer	Seiko Epson Corp.
		Input	AC100-240 V, 0.4 A, 50-60 Hz (dedicated adapter, power cable only)
		Output	DC11 V, 1.64 A
		Total output power	18.04 W

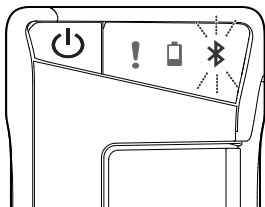
*1 Only LW-Z730 Series supports 4 mm wide tape.

*2 Use a USB cable for data transfer.

Enabling and Disabling the Bluetooth® Function

At the time of purchase, the Bluetooth® function is set to be enabled when you turn on the power of the printer. This can be switched between enable and disable by button operation.

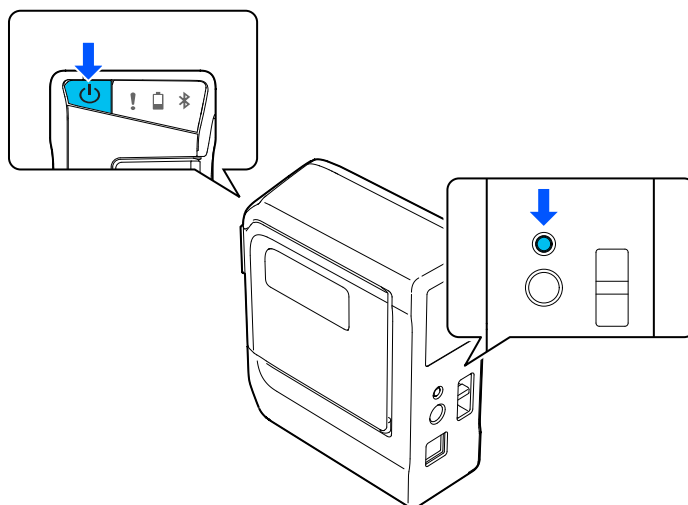
You can check the state of the Bluetooth® function with the  lamp.



Related references

 ["Meanings of the Lamps" on page 30](#)

- 1 If the power of the printer is on, press the  button to turn off the power.
- 2 Press the  button and Bluetooth® button at the same time to turn on the power of the printer.



NOTE

Repeat steps 1 and 2 to alternate between enable and disable.

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